



Listening to Hear:

Enhancing Communication Skills

3-Hour Interactive Workshop for Professionals



Why Listening Matters More Than Ever

In today's workplace, everyone talks. Few truly listen.

Satya Nadella transformed Microsoft by prioritizing empathy and connection using principles of Marshall Rosenberg's *Nonviolent Communication*.

What You'll Learn



Nonviolent Communication in Action

Listen without judgment, respond with empathy.



High-Impact Listening Behaviors

Follow-up questions & validation that build connection.



Drive Real Work Outcomes

Improve relationships & performance.

Workshop Experience

- ✓ Hands-On NVC Exercises
- ✓ Realistic Roleplays
- ✓ Feedback & Reflection
- ✓ Actionable Takeaways

Who Should Attend



• Managers & Team Leaders



• HR & OD Professionals



• Anyone Who Leads Through Connection



Outcomes You'll Take Away

- ✓ Empathetic Communication Skills
- ✓ Tools to Build Trust & Safety
- ✓ Improved Performance Through Listening

Evidence-Based Insights



Perceived Listening Matters

Better relationships & performance. (Kluger et al, 2023).



Behavior Builds Connection

Follow-up questions strengthen social bonds (West et al, 2025).



NVC Principles Work!

Effective needs-based communication (Rosenberg 2005).

Invest in Your Leadership. 3 Hours. Practical Tools. Real Impact.

Kluger et al, 2023; West et al., 2025; Rosenberg, 2023.

- WHARTON CERTIFIED LEADER
- RECOGNIZED KEYNOTE SPEAKER & AUTHOR
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